

## **FIERY CHEF RETURNS POLICY**

We at “Fiery Chef” guarantee you satisfaction with the products we sell on our website.

Should you wish to return merchandise, you will have 7 days from the date of your order to do so. We will either exchange the product or issue a refund as soon as the product is returned & received. Conditions are that the product packaging has not been broken or tampered with in any way and the product itself has not been used. Proof of purchase would be required for any exchange.

The best way to return good is to contact us via our email address contact email, [orders@fierychef.co.za](mailto:orders@fierychef.co.za). When returning goods, please provide your invoice or receipt. If you are not able to return your goods, please contact us on the above email address and we will try our very best to assist you in making arrangements to return the goods in a safe manner. All costs to return the goods will be for the clients account and should the packaging be damaged in anyway on return, the return will not be issued and the product will be sent back to you (the purchaser) at your cost.

If a product is faulty, we will send it back to the manufacturer, and replace the product for you immediately. If you do not wish to have the same product, you may choose another, or we will issue you with a refund. If you have any questions, please contact us.

Many thanks,  
The Fiery Chef Team